CITY OF GLIDDEN, IOWA APPLICATION FOR SERVICE

Customer Information Service location address _____ Name _ Middle Initial Last (must be at least 18) Drivers license # SSN Mailing address Email address e-bill: yes/no Home phone _____ Cell phone _____ Phone _____ Do you own or rent? Landlord's name: Phone Spouse's name SSN _____ Drivers license # ____ Cell phone ____ Employer ____ Phone # ____ Other adult residents living at this address Name____ Name SSN Cell phone Phone # Name ______ Drivers license # _____ Cell phone ______ Phone # _____ Name SSN ____ Drivers license # ____ Cell phone ____ Employer ____ Phone # ____ I declare that, to the best of my knowledge and belief, the application information I provided is true, correct and complete. Multiple residents will be jointly and severally liable for the account. *********** Start service date _____ Appointment time to read meters ____ Deposit # ____ Deposit amount \$ ____ RE,WA,SR,GA,LA (Deposits shall be retained by the utility until service is terminated.) Account # _____ Service location _____ This application was accepted by the City of Glidden, Iowa on this ____ day of _____, 20 ___. City official signature

City of Glidden

108 Idaho Street
P.O. Box 349
Glidden, Iowa 51443-0349
Phone (712) 659-3010 *** Fax (712) 659-3085
Email jessie@cityofglidden.org

Welcome to the City of Glidden!

As a new resident of Glidden you will need the following information:

<u>UTILITY BILLS</u> are issued on the first of each month, payable by the 20th. A 1.5% penalty is added on the 21st. One free penalty per calendar year is allowed. A copy of the City of Glidden rates and tariff are available at the City Office.

BUDGET BILLING No Surprise! For your convenience, you pay the same amount every month. The City figures your annual estimated bill based on usage at your address during the previous year. That annual amount is divided by 12 to determine your monthly Budget Billing amount. December is renewal month, when the City determines your new Budget Billing amount.

<u>ONLINE PAY/ ACH</u> No Hassle! For all residents that want to have ACH or to be able to pay online. Go to this website and create a new account. https://cityofglidden.frontdeskgworks.com. You will need your new account number and your physical address to create account.

GARBAGE PICKUP for all residential is Mondays, not before 6: 00 a.m. at curbside. Garbage pickup will be one day delayed if a holiday lands on garbage pickup day.

RECYCLE the right way! Place items in your red storage bin and set it on the curb when you set out the garbage. If you need a red recycle bin, they are available at the City Office.

YARD WASTE/BRUSH SITE available for Glidden residents. A private drive located at 1st and Utah Street will lead you to the site east of the City sewer plant. Only yard waste and brush will be accepted. No burning allowed in the City.

OTHER SERVICE NUMBERS:

For cable TV service: Mediacom 1-800-423-6835. For gas service: Black Hills Energy 1-888-890-5554. For phone service: Windstream 1-800-843-9214

For locating underground service: **Iowa One Call** 1-800-292-8989.

For local Internet access Mediacom 1-800-423-6835

Or Western IA Networks 712-775-2946

Or <u>Windstream</u> 1-800-843-9214 Or <u>Web Unwired</u> 1-866-WebNow1

EMERGENCY PHONE NUMBERS:

Fire, ambulance, first responder & police: 911 Natural gas: 888-890-5554 Water/wastewater: 888-861-1921

LOCAL MUNICIPAL PHONE NUMBERS:

City (electric): 712-830-4819

Glidden Public Library 659-3781 City Office 659-3010 Swimming pool 659-2261

We are happy to have you as new **Glidden** residents. If you have any questions, please stop by or call Jessie at the office (659-3010) (e-mail: jessie@cityofglidden.org).

West Central lowa Solid Waste Management Association

Carroll, Calhoun*, Crawford, Guthrie, and Shelby Counties, and the City of Fonda in Pocahontas County * Includes Jolley, Lake City, Rinard, Yetter, and the rural area in Calhoun County.



catalogs, office paper, cereal Newspapers, magazines, boxes, junk mail and beer and pop boxes.

Can be mixed together and must be bagged or bundled and put on the top of the container.

ALL glass jars and bottles, cans, and plastic jugs can be mixed in the Do not put these containers in these materials must be clean. bottom of your recycling bin. separate plastic bags. All

All clean glass jars and bottles, aluminum cans, steel cans, and plastic containers.

Flatten corrugated cardboard and place underneath recycling container.

BOTTLES JARS



STEEL

CANS





All food and beverage jars and bottles (including all colors of glass). Examples: all glass bottles and jars that come with food or drinks.

Empty and rinse jars and bottles.

Lids and labels are okay.

Food and beverage containers only.

All aluminum foil containers, steel food and beverage cans.

Examples: aluminum or crumpled foil, foil pie plates, juice cans, canned fruit, and vegetable cans

Empty and rinse jars and bottles.

Lids are okay.

All clear and colored plastic containers with a 📉 through 📉 recycling symbol.



Plastic #3 - #7 with a screw top lid.

Examples: Milk jugs, soft drink and juice bottles, water bottles, yogurt and butter containers, detergent and bleach bottles.

Empty and rinse jars and bottles.

Lids and labels are okay. Flatten jugs.

If there is no number, throw away the container.

NON - ACCEPTABLE LIST ON BACK