

City of Glidden

108 Idaho Street
P.O. Box 349
Glidden, Iowa 51443-0349
Phone (712) 659-3010 *** Fax (712) 659-3085
Email jessie@cityofglidden.org

Welcome to the City of Glidden!

As a new resident of Glidden you will need the following information:

UTILITY BILLS are issued on the first of each month, payable by the 20th. A 1.5% penalty is added on the 21st. One free penalty per calendar year is allowed. A copy of the City of Glidden rates and tariff are available at the City Office.

BUDGET BILLING **No Surprise!** For your convenience, you pay the same amount every month. The City figures your annual estimated bill based on usage at your address during the previous year. That annual amount is divided by 12 to determine your monthly Budget Billing amount. December is renewal month, when the City determines your new Budget Billing amount.

ONLINE PAY/ ACH **No Hassle!** For all residents that want to have ACH or to be able to pay online. Go to this website and create a new account. <https://cityofglidden.frontdeskworks.com>. You will need your new account number and your physical address to create account.

GARBAGE PICKUP for all residential is Mondays, not before 6: 00 a.m. at curbside. Garbage pickup will be one day delayed if a holiday lands on garbage pickup day.

RECYCLE the right way! Place items in your red storage bin and set it on the curb when you set out the garbage. If you need a red recycle bin, they are available at the City Office.

YARD WASTE/BRUSH SITE available for Glidden residents. A private drive located at 1st and Utah Street will lead you to the site east of the City sewer plant. Only yard waste and brush will be accepted. No burning allowed in the City.

OTHER SERVICE NUMBERS:

For cable TV service: **Mediacom** 1-800-423-6835.
For gas service: **Black Hills Energy** 1-888-890-5554.
For phone service: **Windstream** 1-800-843-9214
For locating underground service: **Iowa One Call** 1-800-292-8989.
For local Internet access **Mediacom** 1-800-423-6835
Or **Western IA Networks** 712-775-2946
Or **Windstream** 1-800-843-9214
Or **Web Unwired** 1-866-WebNow1

EMERGENCY PHONE NUMBERS:

Fire, ambulance, first responder & police: 911
Natural gas: 888-890-5554
Water/wastewater: 888-861-1921
City (electric): 712-830-4819

LOCAL MUNICIPAL PHONE NUMBERS:

Glidden Public Library 659-3781 City Office 659-3010 Swimming pool 659-2261

We are happy to have you as new **Glidden** residents. If you have any questions, please stop by or call Jessie at the office (659-3010) (e-mail: jessie@cityofglidden.org).