

**CITY OF GLIDDEN, IOWA
APPLICATION FOR SERVICE**

Customer Information

Service location address _____

Name _____
 First Middle Initial Last

SSN _____ (must be at least 18) Drivers license # _____

Mailing address _____

Email address _____

Home phone _____ Cell phone _____

Emergency Information: Contact name _____ Phone _____

Do you own or rent? Landlord's name: _____ Phone _____

Employer _____ Phone # _____

Spouse's name _____

SSN _____ Drivers license # _____ Cell phone _____

Employer _____ Phone # _____

Other adult residents living at this address

Name _____

SSN _____ Drivers license # _____ Cell phone _____

Employer _____ Phone # _____

Name _____

SSN _____ Drivers license # _____ Cell phone _____

Employer _____ Phone # _____

Name _____

SSN _____ Drivers license # _____ Cell phone _____

Employer _____ Phone # _____

I declare that, to the best of my knowledge and belief, the application information I provided is true, correct and complete. Multiple residents will be jointly and severally liable for the account.

By _____ Date _____

Start service date _____ Appointment time to read meters _____

Deposit # _____ Deposit amount \$ _____ RE,WA,SR,GA,LA
(Deposits shall be retained by the utility until service is terminated.)

Account # _____ Service location _____

This application was accepted by the City of Glidden, Iowa on this _____ day of _____, 20 ____.

City official signature _____

City of Glidden

108 Idaho Street
P.O. Box 349
Glidden, Iowa 51443-0349
Phone (712) 659-3010 *** Fax (712) 659-3085
Email glidden3@mchsi.com

Welcome to the City of Glidden!

As a new resident of Glidden you will need the following information:

UTILITY BILLS are issued on the first of each month; payable by the 20th. A 1.5% penalty is added on the 21st. One free penalty per calendar year is allowed. A copy of the City of Glidden rates and tariff are available at the City Office.

BUDGET BILLING **No Surprise!** For your convenience, you pay the same amount every month. The City figures your annual estimated bill based on usage at your address during the previous year. That annual amount is divided by 12 to determine your monthly Budget Billing amount. December is renewal month, when the City determines your new Budget Billing amount.

AUTO PAY **No Hassle!** Your utility bill will be automatically deducted from your bank account on the 20th day of the month. Complete and return the enclosed form if interested.

GARBAGE PICKUP for all residential is Mondays, not before 6: 00 a.m. at curbside. Garbage pickup will be one day delayed if a holiday lands on garbage pickup day.

RECYCLE the right way! Place items in your red storage bin and set it on the curb when you set out the garbage. If you need a red recycle bin, they are available at the City Office at a cost of \$7.00.

YARD WASTE/BRUSH SITE available for Glidden residents. A private drive located at 1st and Utah Street will lead you to the site east of the City sewer plant. Only yard waste and brush will be accepted. No burning allowed in the City.

OTHER SERVICE NUMBERS:

For cable TV service: **Mediacom** 1-800-423-6835.

For gas service: **Black Hills Energy** 1-888-890-5554.

For phone service: **Windstream** 1-800-843-9214

For locating underground service: **Iowa One Call** 1-800-292-8989.

For local Internet access **Mediacom** 1-800-423-6835

Or **Western IA Networks** 712-775-2946

Or **Windstream** 1-800-843-9214

Or **Web Unwired** 1-866-WebNow1

EMERGENCY PHONE NUMBERS:

Fire, ambulance, first responder & police: 911

Natural gas: 888-890-5554

Water/wastewater: 888-861-1921

City (electric): 712-830-4819

LOCAL MUNICIPAL PHONE NUMBERS:

Glidden Public Library 659-3781 City Office 659-3010 Swimming pool 659-2261

We are happy to have you as new **Glidden** residents. If you have any questions, please stop by or call Jessie at the office (659-3010) (e-mail: glidden3@mchsi.com).